


INSTALLATION WORK ORDER	
  <b>www.flooringliquidators.ca</b>	Date:
	Order #: 1001
	Project Manager:
	Customer Name:
	Customer Number:
	Customer Address:
	Associated Invoice / Estimate #:

Type:	<b>Hardwood</b> <input type="checkbox"/>	<b>Laminate</b> <input type="checkbox"/>	<b>Vinyl</b> <input type="checkbox"/>	<b>Carpet</b> <input type="checkbox"/>	<b>Tile</b> <input type="checkbox"/>	<b>Other</b> <input type="checkbox"/>
Material Details (Brand/Style/Colour):						

Work Description	
<b>Hardwood / Engineered / Laminate/ Click Vinyl:</b> <input type="checkbox"/> Install ..... <input type="checkbox"/> Baseboard ..... <input type="checkbox"/> Quarter Round ..... <input type="checkbox"/> Reducer ..... <input type="checkbox"/> Wax Paper ..... <input type="checkbox"/> Screw Down ..... <input type="checkbox"/> Click ..... <input type="checkbox"/> Nail Down ..... <input type="checkbox"/> Door Casing .....	<input type="checkbox"/> Removal / Disposal ..... <input type="checkbox"/> Shoe Mould ..... <input type="checkbox"/> T-Moulding ..... <input type="checkbox"/> Stair Nosing ..... <input type="checkbox"/> Subfloor ..... <input type="checkbox"/> Glue Down ..... <input type="checkbox"/> Pad ..... <input type="checkbox"/> Double Glue Down ..... <input type="checkbox"/> Custom Moulding .....
<b>Vinyl Glue Down / Loose Lay / LVP / LVT / VCT:</b> <input type="checkbox"/> Loose Lay ..... <input type="checkbox"/> Sloping ..... <input type="checkbox"/> Grinding ..... <input type="checkbox"/> Caulking .....	<input type="checkbox"/> Glue ..... <input type="checkbox"/> Vinyl Cove Base ..... <input type="checkbox"/> Skim Coat/ Patch ..... <input type="checkbox"/> Buffing / Waxing .....
<b>Carpet:</b> <input type="checkbox"/> Stretch Installation ..... <input type="checkbox"/> Double Glue Down ..... <input type="checkbox"/> Removal / Disposal ..... <input type="checkbox"/> Pad .....	<input type="checkbox"/> Glue Down ..... <input type="checkbox"/> Carpet Base ..... <input type="checkbox"/> Carpet Tile ..... <input type="checkbox"/> Tack Strip .....
<b>Steps / Staircase:</b> <input type="checkbox"/> Staircase ..... <input type="checkbox"/> Cap Steps ..... <input type="checkbox"/> Specialty Steps ..... <input type="checkbox"/> Stain ..... <input type="checkbox"/> Stair Treads ..... <input type="checkbox"/> Stair Nosings ..... <input type="checkbox"/> Landing .....	<input type="checkbox"/> Box Steps ..... <input type="checkbox"/> Pie Steps ..... <input type="checkbox"/> Risers ..... <input type="checkbox"/> Railings ..... <input type="checkbox"/> Refinishing ..... <input type="checkbox"/> Handrail ..... <input type="checkbox"/> Stringer .....
<b>Tile:</b> <input type="checkbox"/> Install ..... <input type="checkbox"/> Membrane ..... <input type="checkbox"/> Brick Pattern ..... <input type="checkbox"/> Cement ..... <input type="checkbox"/> Wire Mesh ..... <input type="checkbox"/> Glue .....	<input type="checkbox"/> Heated Floor ..... <input type="checkbox"/> Straight Pattern ..... <input type="checkbox"/> Custom Pattern ..... <input type="checkbox"/> Grout ..... <input type="checkbox"/> Cement Board ..... <input type="checkbox"/> Sealing .....
<b>General:</b> <input type="checkbox"/> Acclimatization ..... <input type="checkbox"/> Border ..... <input type="checkbox"/> Moving Furniture ..... <input type="checkbox"/> Demolition ..... <input type="checkbox"/> Painting ..... <input type="checkbox"/> Floor Prep .....	<input type="checkbox"/> Delivery ..... <input type="checkbox"/> Floor Refinishing ..... <input type="checkbox"/> Caulking ..... <input type="checkbox"/> Removal / Disposal ..... <input type="checkbox"/> Cleaning ..... <input type="checkbox"/> Transitions .....

<b>Other / Note:</b>			
Total Amount (as per estimate):		Customer Sign:	
Deposit Amount:			
Balance Remaining:			
Customer Agrees to terms and conditions on rear:		Customer Sign:	
Installation Complete	Yes	No	Customer Sign:
Balance Collected	Yes	No	Installer Sign:

# Terms and Conditions

## PRODUCT

No returns after 30 days. No returns for opened boxes. No returns/cancelations for custom and special orders. No returns/cancelations for ordered carpet.

Customer must pay 25% restocking fee for returned Hardwood / Laminate/Engineered/Vinyl and 35% restocking fee for returned Tile.

Extra product must be returned to place of pick-up/supplier and not to Flooring Liquidators showroom.

Warranty of all material is honoured by the flooring brand and/or manufacturer and not by Flooring Liquidators. Flooring Liquidators will help facilitate the warranty claim but will not assume responsibility for outcome.

Manufacturer's product warranty does not cover damage caused by acts of God, abuse, misuse, neglect, normal wear and tear, water damage/leaks, humidity and moisture issues, expansion and contraction and subfloor issues.

Customer responsible to maintain relative humidity of space at 35%-50% to minimize expansion and contraction of product. Warranty will void if above or below.

72 hour acclimatization of product is recommended prior to installation of any hardwood, laminate or engineered product. It is customer's responsibility to acclimatize product at proper humidity levels mentioned above. Whether Flooring Liquidators will be installing or not, acclimatization is left to the customer's discretion and arrangement.

Balance of product must be paid in full prior to pick-up and/or delivery and/or installation date.

## INSTALLATION

Cost of product must be paid in full prior to installation date.

Deposit of 50% of installation price is required prior to installation date.

Flooring Liquidators will honour a 1 year installation warranty only for installs that it has invoiced for and completed, effective the date of completion.

Installation warranty applies to imperfections, defects and/or faults in installation from installer and does not include problems caused by acts of God, abuse, misuse, neglect, normal wear and tear, water damage/leaks, humidity and moisture issues, expansion and contraction, subfloor problems and floor squeaks. The removal of squeaks is never a guarantee.

The painting and caulking of baseboards, casings, trims and others are to be arranged by the homeowner after installation and is not the responsibility of the flooring installer.

Scraps, packaging and debris will be placed in an area on site as designated by the customer, if disposal option is not selected.

Customer must clear proposed work area of obstruction prior to the installer arriving on site.

Installer will only move dishwashers, toilets, vanities after a plumber has disconnected all plumbing.

Assume plus/minus an extra day to any given installation schedule.

Unknowns and surprises are common in construction. Upon any surprise, Flooring Liquidators will notify customer of changes in cost. It is the customer's decision to agree or not, in which case the contract may be terminated if Flooring Liquidators cannot continue.

If Flooring Liquidator Installers are to move furniture as part of the contract, they will not remove clothing, china, hardware, antiques, pianos, pool tables, electronics or any small items. They also will not assemble or disassemble any pieces. Installers will only remove pieces of furniture that have been emptied of their contents.

Customer must be available at end of the installation process for the inspection of premises and in order to close off his/her remaining balance.

Installation balance required immediately after completion of installation. There is no exception to this.

Balance must be given to installer or project manager upon completion. Failure to do so may result in the removal of the installed floors and/or communication with the authorities.

Flooring Liquidators, Installers or any labourers may have a claim against the customer for failure to pay for materials supplied or services performed and may enforce this claim by filing a lien against customers property.

## DELIVERY

Flooring Liquidators DOES NOT deliver product, rather we sub-contract delivery to a third-party company and act as the middle-man between the customer and the delivery company. Flooring Liquidators does this as a convenience to the customer and therefore isn't responsible for delays or complaints pertaining to delivery of any product.

Third-party delivery company offers two services: 1. Curbside delivery (without off-loading), means the product will be dropped off at curbside, driveway or garage (if no obstruction to wheel passage). Flooring Liquidators nor the delivery company will be responsible for damages that occur after curbside delivery. 2. Delivery with offloading, means product will be brought in to main floor only of house. These two options are to be discussed with salesperson at the showroom.

**CUSTOMER ACKNOWLEDGMENT AND SIGNATURE:** \_\_\_\_\_